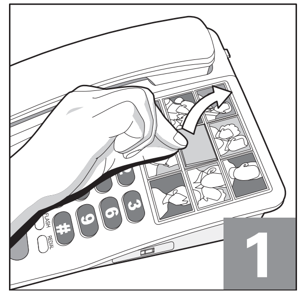
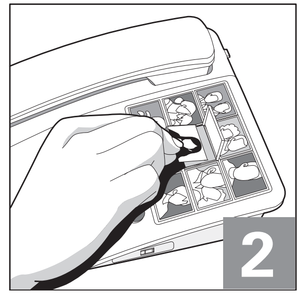
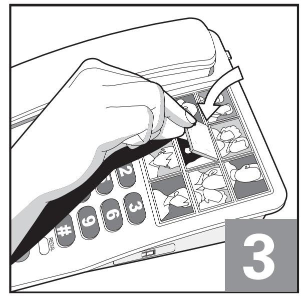
Inserting Photos In Memory Buttons

Cut your photos using the template provided as a guide. Lift the transparent cover of the memory button and insert the photo. Replace the cover when finished.







Trouble Shooting

If you encounter any difficulties, please check the following before calling our Customer Care Department for assistance.

The phone does not ring or rings very soft when there is an incoming call – check and make sure the ringer volume switch on the side of the phone is set to HI or MED. If this switch is set to LO, the phone rings very soft.

No Dial Tone –

1. Check and make sure all the phone cords are connected properly and securely.
2. Make sure the phone wall outlet is working properly by trying the phone with another phone wall outlet.
3. If there is still no dial tone, there may be a problem with your phone line and you need to contact your telephone company.
4. If there is dial tone on another telephone in your house, there may be a problem with this phone and contact our Customer Care Department for assistance.

Warranty Service Information

Your HD Phone comes with one-year limited warranty. We warrant during this warranty period, from the date of purchase, to the original consumer, the HD Phone to be free from defects in materials and workmanship under intended home use. In the event that HD Phone fails to function properly within one year of original purchase due to defects in materials or workmanship, return the unit (freight prepaid) with proof of purchase (sales receipt or packing slip, no exceptions) to Serene Innovations. Serene Innovations will either repair or replace the unit (with a refurbished unit or unit of equal condition) and return it to you (using UPS/USPS ground shipping) at no cost to you if the unit is returned within 30 days of purchase. If the unit is returned after 30days of purchase but within the warranty period, there will be a warranty handling charge of $9.95 for each return.

This warranty does not apply to any product that has been accidentally damaged, abused, misused or negligent, used on electrical frequency or voltage other than marked on product and/or described in manual. Defects or errors caused by unauthorized alterations, repairs, and/or tampering are also not covered by this warranty.
This Warranty gives you specific legal rights, and you may also have other legal rights that vary from states to states.

If a defect covered by this warranty should occur, promptly contact a Customer Care Representative by phone or log onto www.sereneinnovations.com to obtain a Return Authorization Number (RAN) and shipping instructions before shipping the product to us. Any shipment without a RAN will not

Warranty Service Information Continued

be accepted and will be returned to you at your expense. Any authorized returned product must be accompanied with proof of purchase and a brief explanation of the problem.
For out of warranty repaired and service, please contact our Customer Care Department for directions.

FCC Compliance

This equipment complies with Part 68 of the FCC Rules. On the equipment is a label that contains, among other information, the FCC registration number and ringer equivalence number (REN) for this equipment. If requested; this information must be provided to your telephone company.

This equipment uses the following Universal Service Order Codes ("USOC") jacks: RJ-11. Connection to the telephone network should be made by using standard modular telephone jack type RJ11.

The REN is useful to determine the quantity of devices you may connect to your telephone line and still have all of those devices ring when your telephone number is called. In most, but not all areas, the sum of the RENs of all devices connected to one line should not exceed five (5.0). To be certain of the number of devices you may connect to your line, as determined by the REN, you should contact your local telephone company to determine the maximum REN for your calling area.

If your telephone equipment causes harm to the telephone network, the telephone company may discontinue your service temporarily. If possible, they will notify you in advance. But if advance notice is not practical, you will be notified as soon as possible. You will be informed of your right to file a complaint with the FCC.

Your telephone company may make changes in its facilities, equipment, operations or procedures that could affect the proper functioning of your equipment. If they do, you will be notified in advance to give you an opportunity to maintain uninterrupted telephone service.

In the event this equipment should fail to operate properly, disconnect the unit from the telephone line. Try using another FCC approved telephone in the same telephone jack. If the trouble persists, call the telephone company repair service bureau.

If the trouble does not persist and appears to be with this unit, disconnect the unit from the telephone line and discontinue use of the unit until it is repaired. For repair or warranty information, please contact Serene Innovations, Inc. at 562- 407 5400. Please note that the telephone company may ask that you disconnect this equipment from the telephone network until the problem has been corrected or until you're sure that the equipment is not malfunctioning.

There are no user serviceable parts in this equipment.

This equipment may not be used on coin service provided by the telephone company. Connection to party lines is subject to state tariffs. Contact the state public utility commission, public service commission for information.

If your home has specialty wired alarm equipment connected to the telephone line, ensure the installation of this equipment does not disable your alarm equipment. If you have questions about what will disable alarm equipment, consult your telephone company or a qualified installer.

This equipment is hearing aid compatible.

This device complies with Part 15 of FCC Rules. Operation is subject to the following two conditions:

1. This device may not cause harmful interference, and
2. This device must accept any interference received, including interference that may cause undesired operation.

FCC Compliance Continued

Operating Environment for Home or Office Use

Notice: This equipment has been tested and found to comply with the limits of a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation, if this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

Modification: Any modification not expressly approved by the manufacturer of this device could void the user's authority to operate the device.

NOTICE: The Industry Canada label identifies certified equipment. This certification means that the equipment meets telecommunications network protective, operational and safety requirements as prescribed in the appropriate Terminal Equipment Technical Requirements document(s).
The Department does not guarantee the equipment will operate to the user's satisfaction.

Before installing this equipment, users should ensure that it is permissible to be connected to the facilities of the local telecommunications company. The equipment must also be installed using an acceptable method of connection. The customer should be aware that compliance with the above conditions may not prevent degradation of service in some situations.

Repairs to certified equipment should be coordinated by a representative designated by the supplier. Any repairs or alterations made by the user to this equipment, or equipment malfunctions, may give the telecommunications company cause to request the user to disconnect the equipment. Users should ensure for their own protection that the electrical ground connections of the power utility, telephone lines and internal metallic water pipe system, if present, are connected together. This precaution may be particularly important in rural areas.

The Class B digital apparatus meets all requirements of the Canadian Interference-Causing Equipment Regulation.

Cet appareil numberique de la Class B respecte toures les exigencies du Reglement sur le materiel brouilleur du Canada.

Caution: Users should not attempt to make such connections themselves, but should contact the appropriate electric inspections authority, or electrician, as appropriate. The REN for this amplified telephone as stated on the IC regulatory label located on the bottom of the product is REN # 0.9B

NOTICE: The Ringer Equivalence Number (REN) assigned to each terminal device provides an indication of the maximum number of terminals allowed to be connected to a telephone interface. The termination on an interface may consist of any combination of devices subject only to the requirement that the sum of the Ringer Equivalence Numbers of all the devices does not exceed 5.

Serene Innovations, Inc. 13421 Pumice Street Norwalk, Ca. 90650 (562) 407-5400

HDS TECHNOLOGY



SERENE® innovations

HIGH-DEFINITION

Amplified Telephone

Operating Guide

Model HD-40P
Amplified Photo
Speakerphone

Serene Innovations, Inc.
13421 Pumice Street
Norwalk, Ca. 90650
(562) 407-5400
www.sereneinnovations.com

Important Safety Instructions

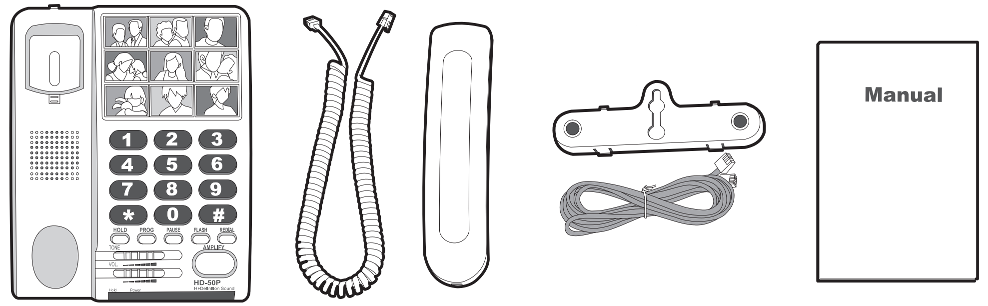
WARNING – When using telephone equipment or appliances, basic safety precautions should always be followed to reduce the risk of fire, electrical shock and injury to persons, including the following:

1. Read all the instructions before using the appliance.
2. To reduce the risk of injury, close supervision is necessary when an appliance is used near children.
3. Do not contact moving parts or any exposed metal surface.
4. Only use attachments recommended or sold by the manufacturer.
5. Do not use outdoors. Do not use near water, for example, near a bath tub, wash bowl, kitchen sink or laundry tub, in a wet basement or near a swimming pool.
6. To disconnect, turn all controls to the off position, then remove plug from outlet.
7. Do not unplug by pulling on cord. To unplug, grasp the plug, not the cord.
8. Unplug from outlet when not in use and before servicing or cleaning.
9. Do not operate any appliance with a damaged cord or plug, or after the appliance malfunctions or is dropped or damaged in any manner. Return appliance to the nearest authorized service facility for examination, repair, or electrical or mechanical adjustment.
10. Use only the power cord and batteries indicated in the manual. Do not dispose of batteries in fire. They may explode. Check local codes for possible special disposal instructions.
11. Plug any power adapter to the socket-outlet that near the equipment and should be easily accessible.
12. Avoid using any telephone product during an electrical storm. There may be a remote risk of electric shock from lightning.
13. Do not use the telephone to report a gas leak in the vicinity of the leak.

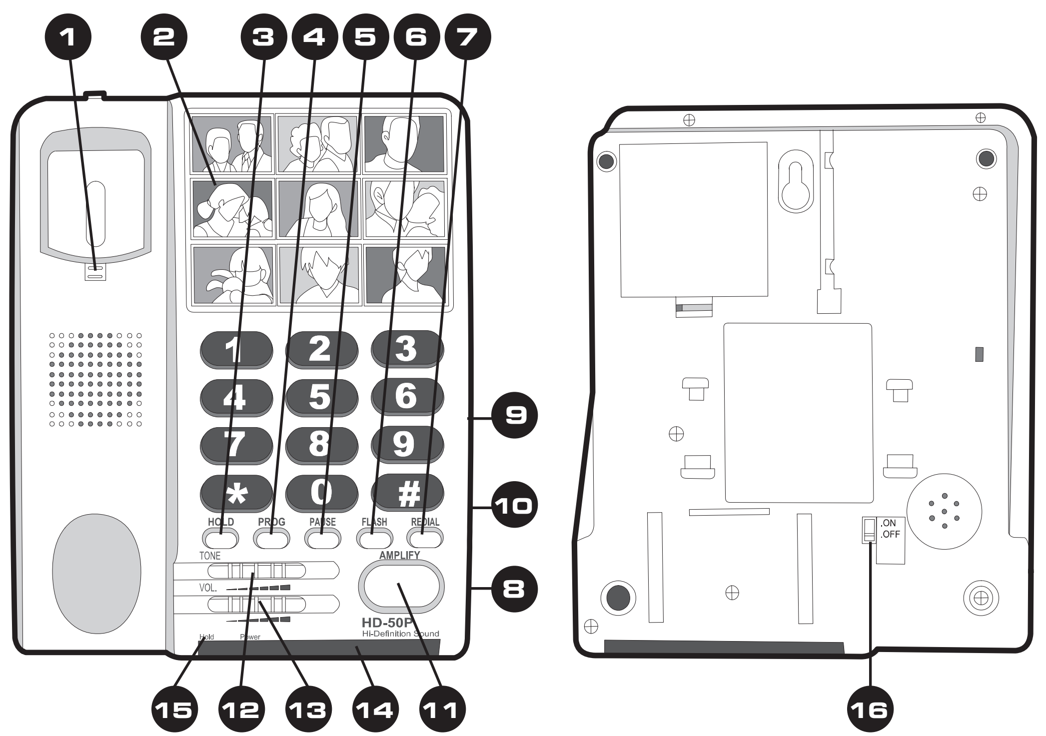
"SAVE THESE INSTRUCTIONS"

Package Content

Your package includes all the items as shown here. If there is anything missing, please contact our Customer Care Department immediately.



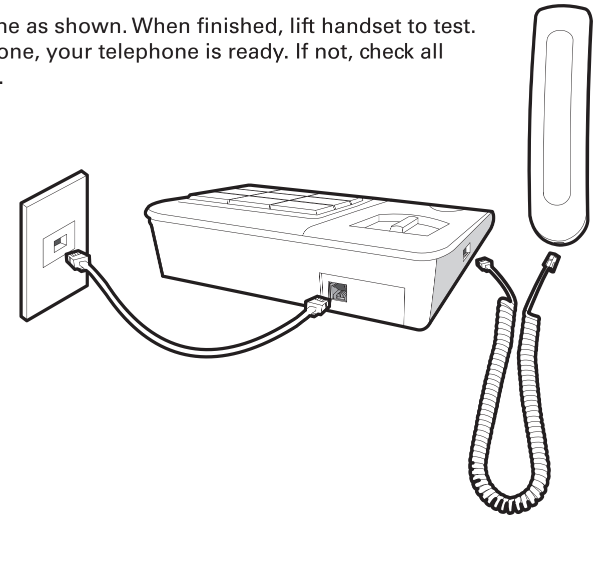
Feature Identification



1. Handset hook (for wall mounting use only).
2. One-touch memory dialing buttons.
3. Hold (press to put call on hold and to mute the handset, lift the handset or a quick press of the hook switch releases the Hold).
4. Prog (press to program number into memory).
5. Amplify (press this button to turn on / off the handset amplifier.)
6. Flash (press to switch between current call and the call waiting).
7. Redial (This is a dual function button. It is a last number redial button during normal usage. However, it becomes as a PAUSE button during memory programming. Press this button inserts a 2-second PAUSE into the phone number string. For example: 9 PAUSE 755 8222 dials 9 and then pause for 2-second before dialing out rest of the phone number.)
8. Tone / Pulse (This slide switch selects tone dialing or pulse dialing. Tone dialing is faster.)
9. Ringer Volume (to select a ringing volume level to suit your hearing).
10. Ringer Tone (to select a ring tone to suit your hearing).
11. Speaker on/off with indicator (Press this button to turn on / off the speakerphone function for hands-free dialing or conversation. Handset must be on its cradle in order for this feature to work.)
12. Tone (to enhance speech clarity; move it until you hear the best incoming speech clarity while on the phone. Positions 1 thru 4 enhance low, mid, mid-high, and high tone part of the speech respectively).
13. Volume (to adjust the volume of the handset or the speakerphone.)
14. Amplify indicator (It lights up to indicate the handset amplifier is on.)
15. Call-on-hold visual indicator.
16. Amplifier Auto On/Off (On: the amplifier will come on automatically and return to the previous level setting every time you lift the handset. Off: the amplifier will not come on automatically; you must press Amplify to turn on the amplifier).

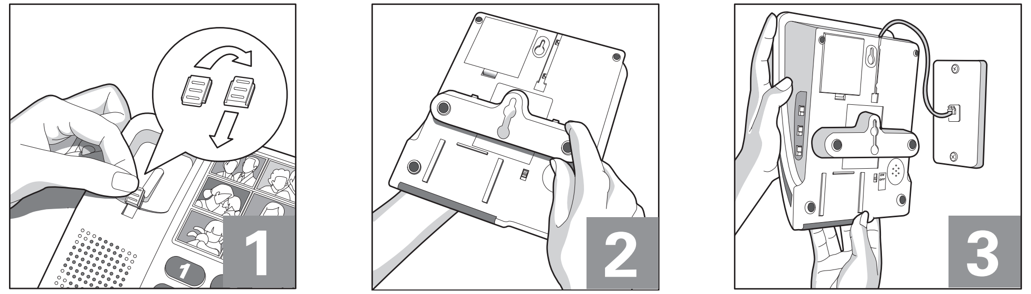
Connection

Connect your phone as shown. When finished, lift handset to test. If you hear a dial tone, your telephone is ready. If not, check all connections again.



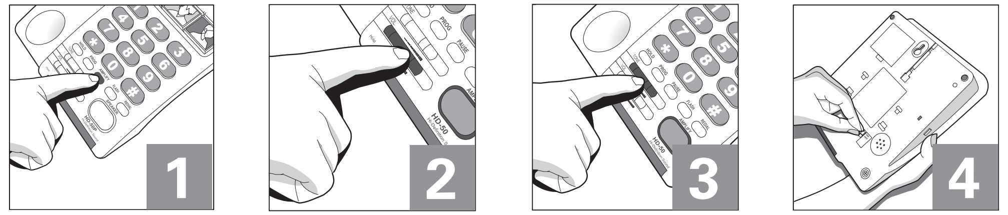
Wall Mounting

1. Slide out the handset hook, turn it upside down and reinsert. This hook keeps the handset in place when wall mounted.
2. Fit the wall mount bracket into the base of the phone.
3. Connect the short phone cord. Align and put the mounting holes over the heads of the wall plate screws (make sure the screw head protrude enough, if not, use a screw driver to adjust) and slide the phone downward slightly to lock the phone in place.



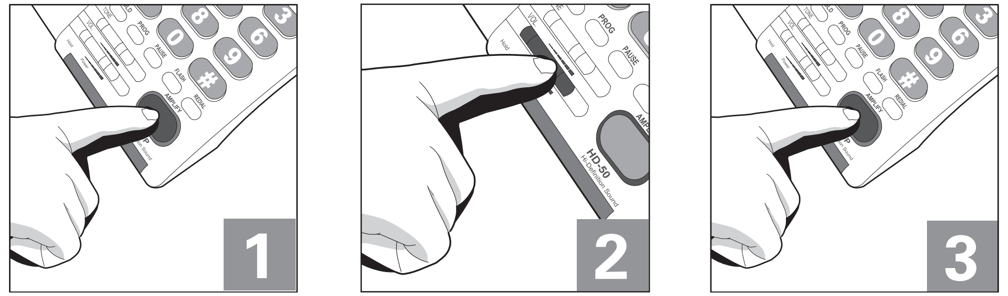
Amplifying Incoming Sounds Manually/Automatically

1. When you are on the phone, press the Amplify button to turn on the amplifier
2. Adjust the Volume switch to reach a comfortable sound level.
3. Adjust the Tone switch until you can hear the incoming voice clearly. This needs to be done the first time you use the phone only and you can leave this setting for all future calls.
4. If you want the amplifier to come-on automatically every time you use the phone, slide the Amplifier Auto On/Off switch on the underside to the On position. To turn off the amplifier (for the non hard-of-hearing user), press the Amplify button. To return to the Auto-on mode, press Amplifier again.



Using the Speakerphone

1. Press the Speaker button to turn on the speakerphone. Or, if you are on the phone, press the Speaker button then returns the handset back to its cradle.
2. Adjust the Volume switch to reach a comfortable level.
3. Press the Speaker button again to end the call.
4. Press the HOLD button during a call mutes the microphone and the call is placed on Music-On-Hold mode. Press it again releases the hold and un-mutes the microphone.)



Programming Number for One-Touch Memory Dialing

1. Lift the handset, press PROG.
2. Dial the phone number you wish to save (maximum of 15 digits).
3. Press PROG again.
4. Press the memory button you wish to store the phone number, then hang up the phone.

